



KLCCP Stapled Group FY2016 Results

20 January 2017

Disclaimer

These materials contain historical information of the Company which should not be regarded as an indication of future performance or results.

These materials also contain forward-looking statements that are, by their nature, subject to significant risks and uncertainties. These forward-looking statements reflect the Company's current views with respect to future events and are not a guarantee of future performance or results. Actual results, performance or achievements of the Company may differ materially from any future results, performance or achievements expressed or implied by such forward-looking statements. Such forward-looking statements are based on numerous assumptions regarding the Company's present and future business strategies and the environment in which the Company will operate in the future, and must be read together with such assumptions.

No part of these materials shall form the basis of, or be relied upon in connection with, any investment decision whatsoever.

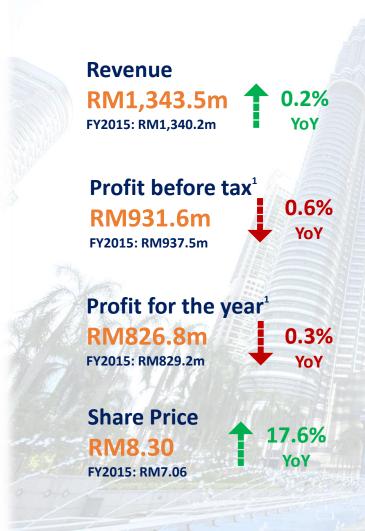
KLCCP STAPLER GROUP

- 1. KLCCP Stapled Group FY2016 Key Highlights
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FY2016 at a Glance



Property value 1.9%
RM15,454m
FY2015: RM15,167m

Net assets per stapled security 2.0% YoY

FY2015: RM6.95

Distribution per stapled security 2.9%

35.65sen

FY2015: 34.65sen

Market capitalisation

RM14,984m FY2015: RM12,745m 17.6% YoY

YoY

¹ Excluding fair value adjustments



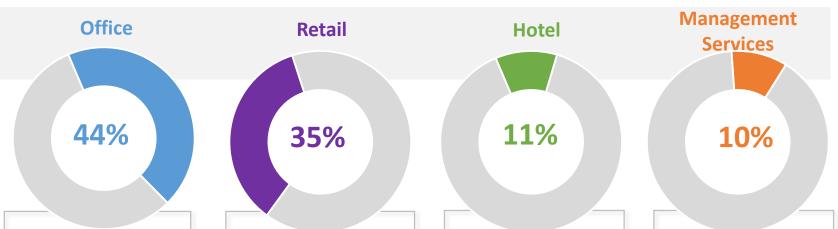
FY2016 at a Glance

- Consistent revenue with marginally dipped profit driven by strength and resilience of office and retail segments
- Office Strong asset stability underpinned by high occupancy and long term leases
- Retail Top line growth from new tenants and renewal of tenancies with positive rental reversion
- Hotel Significant decline impacted by contraction in oil & gas
 sector as a key market segment



Tougher market conditions for hotel segment whilst management services increased its contribution

Composition to total KLCCP Stapled Group revenue (%)



- Conversion of atrium spaces into additional office space in Menara Dayabumi, added into existing TNL Agreement with PETRONAS
- Secured new lease for Menara ExxonMobil, post expiry in January 2017

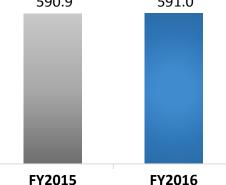
- Commenced formation of luxury men's and women's zone on Level 1
 - Ongoing remixing of tenants at Level 1 with the opening of Dior Homme, Dunhill, Coach Men, Truefitt & Hill, Boggi Milano, Brooks Brothers, Mont Blanc, Rolex
- Commenced final phase of renovation of guestrooms, comprising Club Rooms and Suites
- Re-launch of Sultan Lounge & Casbah as KYO and REN to attract a younger leisure crowd
- Facilities
 management
 expanded client
 base to properties
 under KLCCH in
 Kerteh, Terengganu
- Car parking services achieved integrated ISO certification for Quality
 Management



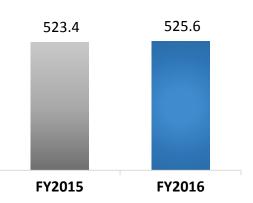
Strong asset portfolio continues to generate steady income stream

Office – (PETRONAS Twin Towers, Menara 3 PETRONAS, Menara ExxonMobil & **Kompleks Dayabumi)**





Profit before tax¹ (RM'm)



¹ Excluding fair value adjustments

- Stable revenue, 94% contribution from KLCC REIT
- Maintained 100% occupancy for all offices within portfolio
- Asset enhancement initiatives for Kompleks Dayabumi:
 - Phase 2 extension

Additional office space added to Menara Dayabumi, with effect from Sep 2016, increasing NLA to 650,297 sq. ft.

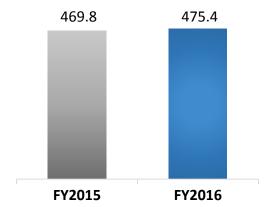
- **Phase 3 Redevelopment of City Point Podium** Substructure works in progress
- New lease agreement for Menara ExxonMobil post expiry in Jan 2017 for tenure of 9+3+3+3 years
 - ExxonMobil to retain 60% occupancy of the building
 - Identified potential new tenants to occupy remaining 40%



Maintained resiliency against challenging retail landscape and preserved competitive edge

Retail – (Suria KLCC & Retail Podium Menara 3 PETRONAS)

Revenue (RM'm)



Profit before tax1 (RM'm)



¹ Excluding fair value adjustments

- Marginal growth in topline higher rental rates from new tenants and rent reviews becoming effective during the year
- Marginal drop in PBT ongoing tenant remixing exercises executed
- 4% growth in MAT-tenant sales, YoY
- Customer footfall exceeded 48 million
- Formation of luxury men's and women's zone on Level 1
- ➤ 24 new tenants & upgrades contributed to the tenant mix and enhanced customer experience
- Secured new key brands, Saint Laurent, Dior (Ladies), Marc Jacobs



Fashion

Chanel (Cosmetics)



Opened: 16th Dec 2016

Marc Jacobs

Dior - Ladies



Opened: 1st Dec 2016



Opened:17th Dec 2016



Fashion

Omega



Opened: 25th Nov 2016

Saint Laurent



Opened: 1st Oct 2016





Opened: 28th Oct 2016



Beauty & Skincare

Ken Apothecary



Opened: 11th Nov 2016

Truefitt & Hill



Opened: 15th Nov 2016



Hokkaido Baked Cheese Tart



Opened: 3rd Dec 2016

Lukfook Jewelery



Opened: 17th Dec 2016

Save My Bag

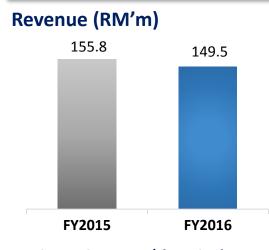


Opened: 23rd Dec 2016



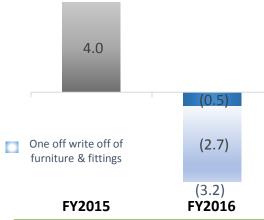
Impacted by contraction in oil & gas key market segment and weaker demand in hospitality industry

Hotel – Mandarin Oriental Kuala Lumpur



- > 4% decline in revenue :
 - Soft overall market of hotel's key segments
 - Competition from newly opened hotels
 - Commencement of guestrooms renovation
- ➤ PBT impacted by one off write-off of furniture & fittings for Sultan Lounge & Casbah in Q2 FY16 & scaled down MICE events
- ➤ 6% decline in F&B revenue due to closure of Sultan Lounge & Casbah during the year and absence of large scale banqueting events
- > Recognised with 15 awards, international, regional & local
- Commenced final phase of hotel renovations comprising guest rooms Club Rooms & Suites
- ➤ Sultan Lounge & Casbah re-launched as KYO & REN with new concept in Dec 2016

Profit before tax¹ (RM'm)

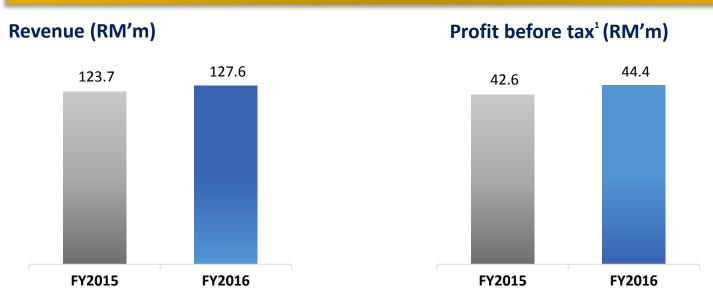


¹ Excluding fair value adjustments



Continues to complement the property portfolio in delivering premium facilities management services

Management Services – Facility Management & Car Parking Management



- > 3% revenue growth YoY, contributed by additional facilities management services of properties under KLCC Holdings in Kerteh, Terengganu
- > 4% PBT growth YoY on the back of higher revenue and cost saving efforts
- Car park management services recognized with OSH Management on Parking Management Services (Gold Award) by Malaysian Occupational Safety and Health Practitioner's Association (MOSHPA) and the integrated ISO certifications of ISO 9001:2015, ISO 14001:2015 and OHSAS 18001:2007

¹ Excluding fair value adjustments

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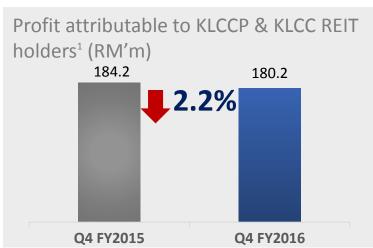


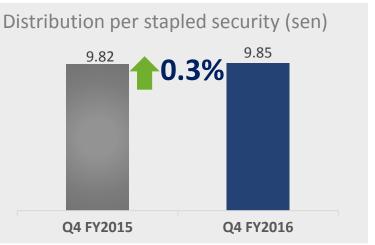
Profit impacted by weaker hotel performance coupled with one-off facilities management services works in 2015

Q4 FY2016 vs Q4 FY2015 Financial Performance









¹ Excluding fair value adjustments



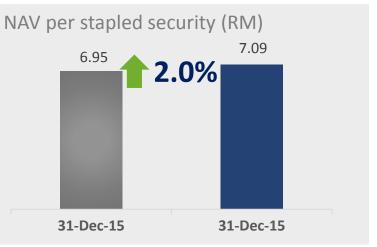
Healthy balance sheet providing conducive business environment for future development and long term stability

Statement of Financial Position (31 Dec 16 vs 31 Dec 15)





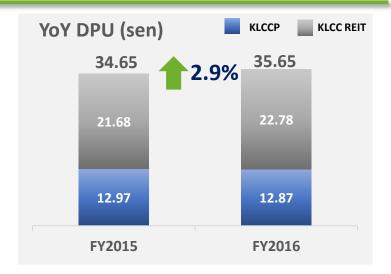


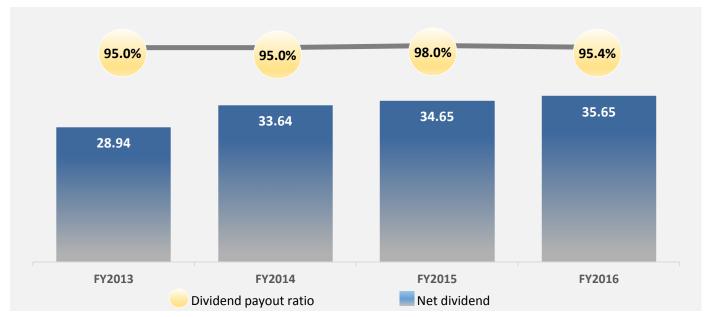




Delivered sustainable returns with increased contribution of 3% YoY







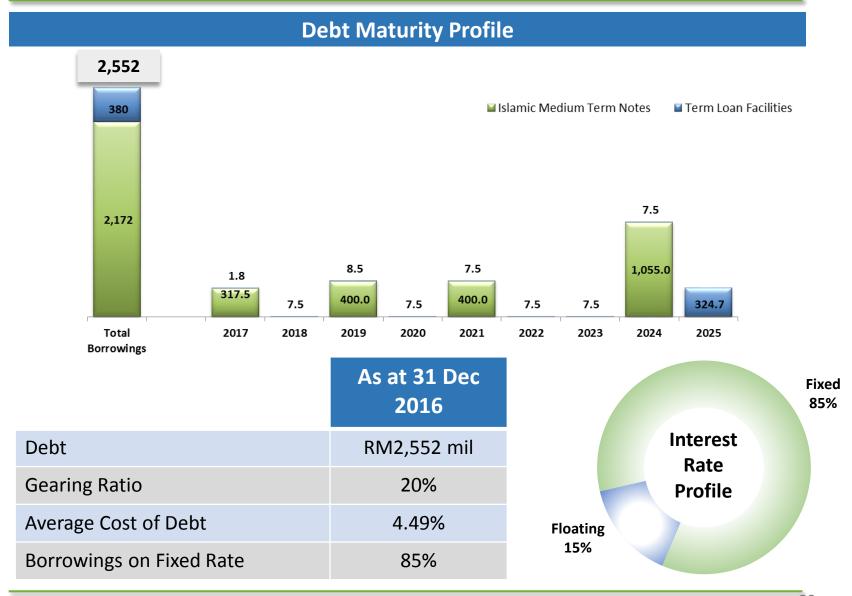
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Well-staggered debt maturity profile and sizeable debt headroom for future growth and stability



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Recognised with Awards of Excellence for our strength in performance & superior assets



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Inclusion into FTSE4Good Emerging Index reflects our transparent & strong sustainability practices



FTSE4Good

Inclusion into
FTSE4Good Emerging
Index in Dec 2016

Included into
FTSE4Good Bursa
Malaysia Index in
Dec 2015



Governance

- Rolled out the Board Diversity Policy to ensure diverse and inclusive board
- Voted as 7th Most Transparent KLCI constituent in Focus Malaysia for two consecutive years



Environmental Stewardship

- Reduced energy consumption in our assets/operations by 3.2%
- Reduced water consumption by 4.8%
- Ongoing Green Building Index initiatives for PETRONAS Twin Towers & Menara 3 PETRONAS



Safety & Health

- Zero fatal incidents rate since 2012
- Reduced Loss Time Injury (LTI) incidents to 4 (FY2015:8)



Our People

- Workforce diversity of senior managerial level of male: female at 52:48
- Achieved 80% on Employee satisfaction score
- 98% of employees sent for trainings
- Invested RM1 million in learning & development for our employees



Reliable Partner

- Community investment of over RM800,000
- Maintenance of pedestrian walkway connecting Menara Dayabumi to Masjid Negara, promoting building-to-building connectivity for benefit of Kuala Lumpur city

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Office: Low demand to impact businesses

Highlights of 2016

- KL office market clouded with challenges, caused by huge office supply in pipeline and slower business expansion
- Lacklustre absorption rate leading to increased average vacancy rate (20.3%)
- Rental rates were stagnant though downward pressure continued to mount
- Good grade & dual compliant (GBI & MSC) will continue to perform well

Outlook for 2017

- Expected to remain lacklustre & restrained
- Rental & occupancy levels expected to record marginal declines amid weaker demand/lower absorption & strong supply pipeline
- Landlords will be under pressure to offer more incentives (longer rent-free periods & attractive rental packages) to retain existing tenants & attract new ones
- Phase 1 of MRT Line 1 expected to be catalyst for decentralized office locations

Quick Facts

51.0m sq ft (KL City)

23.8m sq ft (KL fringe) Cumulative office supply in 1H2016

82.8% (KL City)

91.1% (KL fringe) Average Occupancy rate 3Q 2016 RM7.50 - RM11.00

per sq ft KL Grade A office average rental RM6.09 per sq ft (KL City)
RM5.71 per sq ft (KL
Fringe)
Average rental rates in 1H2016

2017 : 5.8sq ft 2018-2020 : 14m sq ft NLA Incoming Supply in

Greater KL



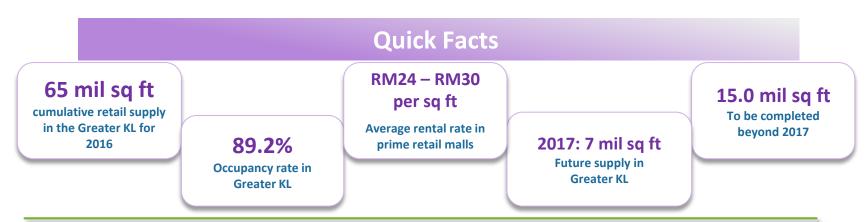
Retail: Heightened Competition in already crowded retail market

Highlights for 2016

- Remained sluggish due to cutbacks in consumer spending, weakened ringgit and continued after-effects from GST implementation
- Retail sales impacted by rising cost of living amid slowdown in economy and weak job market (RGM forecast for retail sales growth : 3.5%)
- Occupancy rates trending down on the back of supply influx and challenging market

Outlook for 2017

- Competition will heighten contributing to expected drop in average occupancy
- Luxury brands seeing global decline and premium brands slowdown
- Shift in retail with deeper market penetration via e-commerce
- Upcoming MRT & LRT lines criss-crossing will be game change for shopping malls & retail outlets





Hotel: Slower pace industry outlook and intense competition continue to be a challenge

Highlights for 2016

- Sluggish economic environment in luxury key markets of oil & gas, finance & government caused restrictions in corporate travel & entertainment
- St. Regis Kuala Lumpur debuted in KL & Ritz-Carlton Kuala Lumpur launched its completed newly renovated product
- Freeze on approvals of hotel licenses In KL to improve occupancy and avoid price war
- Visitor arrivals up by over 7%, leisure travelers
 & good growth from China with visa-free entry process

Outlook for 2017

- Slow improvement expected to start a lightly paced reversal of impact on luxury market
- 2.5-3.0% estimated growth in KL's luxury market and overall visitor arrivals expected to grow 4.5% - 5.0%
- Banyan Tree Hotel and W Hotel due to open 2H 2017
- Serviced apartments and AirBnB will continue to grab market share
- Tourist arrivals in Malaysia is expected to increase by about 4.3% to 31.8 million in 2017



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Continue to re-position our assets to compete on our potential & quality and provide long term stable income

OFFICE

- Expected to remain stable on the back of locked-in long term tenancies
- Secured new lease for Menara ExxonMobil will provide continued stability
- Upside on revision of rental rate for Menara Dayabumi
- Full year impact of additional office space in Menara Dayabumi

RETAIL

- Expected to remain stable
- Rental reversions expected to remain relatively soft
- Focus on creating dedicated precincts, attracting new-tomarket brands

HOTEL

- Continue to operate in challenging environment with intense competition from new hotels
- Re-launch of renovated Club Rooms and Suites by mid-2017
- Leverage on renovated facilities of meeting rooms & recreational facilities



THANK YOU

